

## Robot System Products In Scandinavia AB

Org No: 556643-8841  
VAT No: SE556643884101  
Valid until: 2023-12-31

Address: Isolatorvägen 4  
SE-721 37 Västerås  
SWEDEN

Phone: +46 21 816600  
E-mail: [support@robotssystemproducts.com](mailto:support@robotssystemproducts.com)  
E-Mail order: [order@robotssystemproducts.com](mailto:order@robotssystemproducts.com)

Accounting contact: Gunilla Skrufve-Håkansson

Bank: Danske Bank A/S  
Payments in Sweden to bankgironummer 5286-3131  
Payments outside Sweden to  
IBAN SE2412000000013210107491, SWIFT DABASESX

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### Commercial conditions for robot peripheral equipment and services provided by Robot System Products AB.

#### **Valid**

This document regulates the turns of trade with Robot System Products In Scandinavian AB and can in this document be referred to as Robot System Products or RSP.

This document is not a proof of being a RSP sales representative, agent nor distributor.

#### **Conditions of sale**

All deliveries are, with the exceptions included within these Standard Commercial Conditions, subject to ORGALIME S2015. Customers agree to turns in this document when placing an order at Robot System Products AB.

#### **Prices**

All invoicing and payments shall be made in the currency used in the price list distributed annually by Robot System Products AB. Sales or other local taxes, assessments or other charges is not included.

Packing & handling and shipping fees will be added.  
Minimum order amount is 1000 SEK, 100 Euro or 100 USD.

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### **Ordering**

Orders must be in writing including the customers name or number, delivery address, purchase order number. Quotation number must be stated otherwise standard pricelist are used.

All orders must be e-mailed to Robot System Products AB via e-mailaddress [order@robotssystemproducts.com](mailto:order@robotssystemproducts.com)

### **Cancellation charges**

Cancellation of an order will result in cancellation charges. If a cancellation is received by Robot System Products AB within the below mentioned time periods after order acknowledgement, the following cancellation charges will apply calculated on the total price of the ordered goods:

- Within 10 days, 5 % will be charged,
- After 10 days or if manufacturing has been started but not completed, 15 % will be charged,
- Manufacturing completed, 30 % will be charged.
- Custom nonstandard products, 100% will be charged.

### **Terms of delivery**

The goods will be delivered within the delivery time confirmed in the order acknowledgement to the first freight carrier in Sweden.

Note! The shipping date can differ from date stated in the order acknowledged depending on carrier.

The terms of delivery for Europe with the exception of Russia, are CIP to either the address of the Customer or to the address of the domestic end customer (INCOTERMS 2010). CIP is based on using normal ground transport.

The terms of delivery for Non-European Customers are FOB Swedish port named in order, FCA Swedish border if road transport is used or FCA Arlanda Airport if airfreight is ordered (INCOTERMS 2020).

RSP do not deliver to customers / countries involved in ongoing conflicts to other nations , or by EU/UN defined terror organisations.

### **Terms of payment**

The terms of payment are 30 days from date of invoice. Invoices will be issued upon delivery to the first freight carrier and bank transfer only is accepted.

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If due by date expires Robot System Products will charge interest according to orgalime 2015 is currently 1 % per month.

### ***Terms of warranty***

Robot System Products AB issues one year (12 months) of warranty, with exception of equipment covered by separate warranty, on the delivered products, produced by Robot System Products AB.

The warranty is 12 months of operation based on two shift operations or a maximum of 18 months after the date of dispatch from Robot System Products which ever occurs first. The warranty covers design and product defects for material and/or workmanship.

Robot System Products AB warranty conditions do not cover damage caused by the purchaser's equipment, careless or improper operation. Neither does the warranty cover consequential costs.

Parts and material subject to warranty will be exchanged by replacement parts. The cost for replacement parts is covered by Robot System Products AB. No other costs are covered by Robot System Products AB.

Wear and tear parts i.e. water couplings, gaskets and connectors, are not covered by warranty.  
There is no warranty on hose packages used without swivels!

### ***Spare parts***

Spare parts for the standard products will be available at least ten years after the product has been cancelled.

### ***Notice of damage or missing material***

Robot System Products does not accept any claims for damages caused to the goods in transportation or of any missing parts of the goods unless Robot System Products AB has received a written notice within seven (7) days calculated from the arrival of the goods to the delivery address.

Robot System Products will not cover any costs for repairing or replace freight damages goods, unless photos showing the damage and a report describing the damage occurred before the risk was passed over to the purchaser (or was caused by circumstances for which Robot System Products is responsible) has been sent to Robot System Products. This report has to be issued by an independent damage inspector.

### ***Export controls***

Some of the robot peripheral equipment contains components which are classified as highly strategic products affected by Export Control Regulations, particularly the US Export Administration Regulations (EAR) and other CoCom regulations, irrespective of which country the equipment will be used in.

Every recipient company must have an internal Export Control Program (ECP) implemented in its organisation. In this ECP the company expressly confirms that no goods or any part thereof shall be sold or re-exported either directly or indirectly to any country or end-user contrary to applicable Export Control Regulations.